



P.O. Box 1315 • Salida • CA • 95367 • (209) 543-1770 • Fax (209) 543-1790

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## Synesis, Inc. Email Hosting Services

### **What is Email Hosting?**

An Email server is a virtual post-office that is always listening for incoming mail addressed to you and your accounts (i.e. mikeb@yourdomain.com) and is also listening for outgoing mail from you to someone else. Hosting email gives you the power to create custom email addresses for your domain like the example given above.

As email comes through our servers, each is scanned for viruses, explicit or offensive material, and elements or senders that qualify as spam. Each offending message will be stripped of its harmful content so that its potentially damaging effects are reduced or completely eliminated.

### **Is My Data Safe?**

We understand the importance of data safety, integrity, and availability to the success of your business. All data stored on our servers, both email and web, are contained on RAID storage arrays. This type of storage offers real-time data redundancy to minimize potential data loss. Further, we perform weekly backups of all data to a secondary storage location for an added level of security. Combining our redundant storage methods with battery backup and power conditioning systems on our entire server facility, we are able to achieve a 99.9% operational up-time.

Extending this idea to physical security, all of our servers are housed in locked, temperature-controlled, and video-monitored areas. This ensures that access is limited to authorized IT administrators. We treat all data contained on our servers as highly proprietary. We store all information securely, and use special procedures designed to protect against loss, misuse, unauthorized access or disclosure, alteration or destruction.



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**BASE LEVEL EXCHANGE EMAIL HOSTING** ..... **\$99.00 / month**

This upgraded connection allows for shared contacts and calendars, full remote server storage (for security) with locally cached data (for off-line availability), and speeds inter-office email delivery times.

**Email Hosting Includes:**

- Up To 5 Exchange Email Accounts
- 1 GB Email Storage / Account
- POP3 Email Access
- IMAP Email Access
- Real-Time Redundant Data Storage
- Weekly Data Backups
- Virus Scanning
- Spam Blocking
- Offensive/Explicit Content Filtering

**EMAIL HOSTING UPGRADES**

- (OWA) Outlook Web Email Access (Per Account) <sup>1</sup> ..... **\$2.50 / month**
- (OMA) Outlook Mobile Access (Per Account) <sup>2</sup> ..... **\$2.50/ month**
- 1 GB Additional Email Storage <sup>3</sup> ..... **\$12.00 / month**
- Additional Exchange Email Accounts..... **\$15.00/ month**
- Additional POP/IMAP/SMTP Account (w/500 MB Storage) ..... **\$5.00 / month**

<sup>1</sup> - OWA is a powerful, full-featured web email interface. OWA is required to support Out-of-Office Auto-Responses.

<sup>2</sup>- OMA allows users to sync their mobile devices to Outlook Exchange. This will update the address book and emails.

<sup>3</sup> - Additional email storage space is distributed equally across all email accounts.